

silanis Mission Critical Approvals

Joint Chiefs of Staff Create
a Paperless Work Environment




Photo: Department of Defense

SUMMARY OF SOLUTION

Silanis' software was integrated into the JCS's LAN at the Pentagon, and deployed to all 1500 Joint Staff members. All JCS action requests, documents and forms are now created in Microsoft® Office® and electronically signed and authenticated using ApproveIt. "The final hurdle in the JCS paperless action processing system was to provide the highest echelons of Staff with a means to securely hand-sign documents electronically. ApproveIt Desktop provided us with that capability. The savings in man-hours involved has been substantial," says Lieutenant Commander Chris Agan, JCS.

SUMMARY OF BENEFITS

The JCS has been using the software since July of 1997 in conjunction with its automated workflow system to electronically sign and route documents, and the entire organization has benefited from the cost and time savings associated with a paperless work environment. ApproveIt's signature security, document authentication, and approval automation capabilities are now an invaluable addition to the JCS's day-to-day work processes. 

A primary goal for the United States' Joint Chiefs of Staff (JCS), located at the Pentagon in the Washington DC area, has been to accelerate work processes and create an entirely paperless work environment for the organization's Joint Staff Action Processing Program (JSAP). Another objective, given the confidentiality and significance of many of the documents being created by the generals and directors of the department, has been to assure the security of signatures and authenticity of all online documentation.

SUMMARY OF PROBLEM

The JCS initially came to Silanis with very specific requirements. They wanted a secure electronic signature solution that would precipitate their workflow system immediately. They also wanted an application that would require little or no integration effort or training of key JCS personnel who work on strict deadlines.

As the leading commercial off-the-shelf (COTS) electronic signature software on the market, ApproveIt® Desktop was their first choice. Once ApproveIt Desktop was installed and tested, it became evident to the JCS information systems specialists that all personnel would greatly benefit from a department-wide rollout.

FOR MORE INFORMATION

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