



Delivering insurance best practices over the cloud

Silanis e-Sign Dedicated Service™ for Insurance

The e-Sign Dedicated Service™ for Insurance is a transaction-based service that combines the speed and economics of the cloud with Silanis' electronic signature enterprise platform and insurance best practices.

Designed to provide the fastest integration with core insurance and document generation systems, insurance organizations can quickly get to market with a solution optimized for their unique business process and branding requirements, and only pay for the transactions executed on the service.

Leveraging Silanis' 10-years of experience implementing electronic signatures at some of the largest P&C and Life carriers, the service equips insurers with everything they need to rapidly demonstrate proof-of-concept, run pilots or go into full production, while lowering implementation and compliance risks.

An ideal solution for automating new business applications, policy delivery and receipt, beneficiary change requests, power of attorney, medical release forms, consent to privacy and credit reports, agent contracting and licensing documents, and more.

Features:

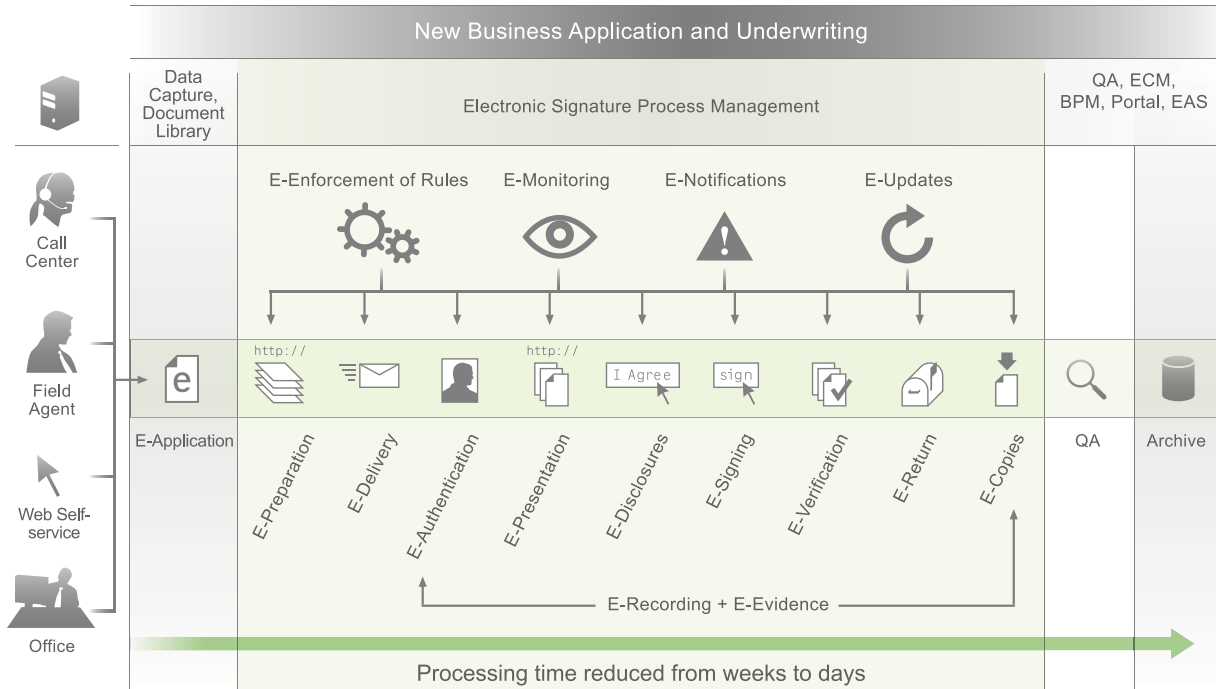
- **Based on insurance best practices** for automating agent, call center and web transactions
- **Unique instance of the software** on the cloud enables full customization
- **Tightly integrates with** e-applications, underwriting and other systems
- **Configurable process templates** streamline and accelerate implementation
- **Configurable web templates** enable look and feel to match company's branded website
- **Wizard-driven process** guides customers through a simple e-signing process
- **Business rules are enforced** to reduce errors and ensure compliance
- **Transactions are recorded** from start to finish and can be reproduced
- **Live transactions** can be monitored in real-time
- And more

Benefits:

- **Decreases cycle times** from weeks and days to hours and minutes
- **Reduces manual processing errors** and NIGO documents
- **Eliminates paper-related costs:** shipping, handling, document verification / data re-keying and scanning
- **Strengthens legal and compliance** position by producing stronger evidence than paper
- **Increases customer retention** and reduces drop-off rates
- **Improves customer satisfaction** through faster, error-free processing



Processing Transactions Electronically From Start to Finish



Advanced Electronic Signature Process Management Functionality



		Reduce Cycle Times	Reduce NIGO apps	Strengthen Legal & Compliance	Reduce Costs	Free-Up Agent Time
E-Enforcement	Enables business rules to be automated to ensure legal and compliance requirements are enforced		●	●	●	●
E-Preparation	Correct documents are automatically pre-filled with all required customer data & approved terms / conditions.	●	●	●		●
E-Delivery	Documents are instantly delivered to customers electronically over the web or agent's laptop.	●			●	
E-Signing Ceremony	System presents documents in correct sequence and guides users to accept, sign and initial in all the right places.	●	●	●		
E-Evidence	Captures the entire e-signing ceremony from start to finish, including all web pages and documents viewed & actions taken		●	●		
E-Verification	Prevents applications from being returned if missing a document, data, signature or initial.	●	●		●	●
E-Return	Completed applications are instantly returned to carrier from customer's home.	●			●	●
E-Monitoring & E-Notifications	Status of pending applications and documents are monitored in real-time by the system / automatic alerts sent to agents, parties and other systems.		●			●
E-Updates	Enables customer and application data to be instantly updated during live transactions when changes and exceptions occur.	●	●		●	●

About Silanis

Silanis Technology is a leading provider of e-signature process management solutions with nearly two decades of experience and major deployments across insurance, financial services and the U.S. government. Silanis' customers include: the US Army, US Joint Chiefs of Staff, GSA, Mass Mutual, Country Financial, and Stewart Title.

